



## Bus Etiquette and Safety

**Thank you for helping make the ride enjoyable and safe for all passengers!**

### **Be Safe!**

- Buckle Up Please!
- Use the handrail when getting on or off the bus ~ **3 point contact**.
- The first two seats, on each side behind the driver will be free of overhead lighting and the use of electronic devices. This is to help prevent distraction to the drivers.
- Disembarking passengers must walk to the nearest corner or walkway *before* crossing the street. *Do not cross in front of a bus at any time*. Wait until the bus has moved away.
- When walking in the aisle, *please carry your briefcase or bag in front of you* and not over your shoulder to prevent injury to fellow passengers.
- Keep the aisle clear.

### **Be Counted!**

- Wear your Site Access ID tag so that it is clearly visible to the bus driver.
- Always swipe your Site Access ID Card on the bus reader.
- New Hires should provide the bus driver with a site access letter.
- New Hires and employees who forget their Site Access ID Card must sign-in on the bus log. Once at the Horizon Site you disembark at the first stop (Main Admin) and proceed immediately to the West Gate Security office to obtain a New or Temporary Site Access ID Card.

### **Be Courteous!**

- Passengers have come to rely on the bus ride as personal down time; respect for your fellow passenger's personal comfort is appreciated.
- PLEASE – keep cell phone conversations short and quiet.
- Keep personal or business conversations to a minimum.
- Volumes of electronic devices (Music or Video Devices) should be minimal.
- Keep seats in an upright position while passengers are getting on or off the bus. If you put the seat back, be sure to do it gently, thus preventing injury to the passenger behind you.
- When selecting a seat, please move to the inside seat to make room for other passengers. If you prefer an aisle seat, stand up and allow other passengers to access the inside seat.
- Only one (1) seat per person. Please don't take up seats by using it for your personal effects (i.e. briefcase, bags, etc). Luggage racks are provided for your storage needs.
- Please do not wear excessive perfumes or deodorants
- Please do not smoke in or near the bus shelters
- **Do not** wear dirty clothes while traveling on the bus.
- **Do not** put your feet up on the seats.

### **Be Comfortable!**

- Respectfully request the driver to adjust the heat or air conditioning when necessary.
- Report any mechanical or comfort concerns to your driver.

## Tracking Town Transportation!

Wondering if your Town Bus is running on schedule?

Sign up and follow **twitter.com/CNRLFirstCanada**

*Set a twitter alarm on your phone and  
be automatically notified of bussing issues!*

Or

CALL FIRST @ 1-877-828-3960



### *FirstCanada Coach Features:*

- *FREE WI-FI*
- *Satellite Radio Channels*
- *Improved Seat Cushioning*
- *Safety Rated Individual Seats*

*The last passenger survey of Horizon Coach riders repeatedly praised the "professionalism and friendliness of First Canada Drivers" and 83% were satisfied or better with the town bussing service.*

Park your car for the winter and relax on the bus.

Schedules: [www.CNRL.com](http://www.CNRL.com) / working together / horizon oil sands / bussing  
Contact First Canada Dispatch at 780-881-0797 for assistance.